

MCO Directory by Region: Molina - Updated 04/15/2024

Health Plan Payor ID: MCC02

Nursing Facility	Tidewater	Central	Charlottesville/Western
Contracting	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com
Credentialing	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com
Authorizations	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com
Claims	Claims Inquiry 800-424-4524 Helen.Snowden@MolinaHealthcare.com Escalation: Danyell Mosley Danyell.Mosley@MolinaHealthCare.Com	Claims Inquiry 800-424-4524 Helen.Snowden@MolinaHealthcare.com Escalation: Danyell Mosley Danyell.Mosley@MolinaHealthCare.Com	Claims Inquiry 800-424-4524 Helen.Snowden@MolinaHealthcare.com Escalation: Danyell Mosley Danyell.Mosley@MolinaHealthCare.Com
Care Coordination	Laura Migliarese 540-655-3232 Laura.Migliarese@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com	Laura Migliarese 540-655-3232 Laura.Migliarese@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com	Laura Migliarese 540-655-3232 Laura.Migliarese@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com
Nursing Facility	Roanoke/Alleghany	Southwest VA	Northern/Winchester
Contracting	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com
Credentialing	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com	Helen Snowden 804-356-2698 Helen.Snowden@MolinaHealthcare.com
Authorizations	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com
Claims	Claims Inquiry 800-424-4524 Helen.Snowden@MolinaHealthcare.com Escalation: Danyell Mosley Danyell.Mosley@MolinaHealthCare.Com	Claims Inquiry 800-424-4524 Helen.Snowden@MolinaHealthcare.com Escalation: Danyell Mosley Danyell.Mosley@MolinaHealthCare.Com	Claims Inquiry 800-424-4524 Helen.Snowden@MolinaHealthcare.com Escalation: Danyell Mosley Danyell.Mosley@MolinaHealthCare.Com
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Hospice	Tidewater	Central	Charlottesville/Western
Contracting	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com
Credentialing	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com
Authorizations	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com
Claims	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com
Care Coordination	Laura Migliarese 540-655-3232 Laura.Migliarese@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com	Laura Migliarese 540-655-3232 Laura.Migliarese@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com	Laura Migliarese 540-655-3232 Laura.Migliarese@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com
Hospice	Roanoke/Alleghany	Southwest VA	Northern/Winchester
Contracting	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com
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Health Plan Payor ID: MCC02

LTSS	Tidewater	Central	Charlottesville/Western
Contracting	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com
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Claims	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com
Care Coordination	Cindy Gardner 757-375-8592 cindy.gardner@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com	Cindy Gardner 757-375-8592 cindy.gardner@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com	Cindy Gardner 757-375-8592 cindy.gardner@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com
LTSS	Roanoke/Alleghany	Southwest VA	Northern/Winchester
Contracting	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com
Credentialing	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com
Authorizations	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com	Heather McNeil 724-882-3622 Heather.McNeil@MolinaHealthCare.com
Claims	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com	Tami Sink 540.682.9546 tamara.sink@molinahealthcare.com	William "Beau" Thompson 804-258-2747 William.Thompson@MolinaHealthcare.com
Care Coordination	Cindy Gardner 757-375-8592 cindy.gardner@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com	Cindy Gardner 757-375-8592 cindy.gardner@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com	Cindy Gardner 757-375-8592 cindy.gardner@MolinaHealthcare.com Escalation: Jennifer Bowden jennifer.bowden@MolinaHealthCare.Com

MCO Directory by Region: Molina - Updated 04/15/2024

Health Plan Payor ID: MCC02

DD Waivers Residential Providers	Tidewater	Central	Charlottesville/Western
Care Coordination	Lorie Johnson 757-350-5570 Lorie.Johnson@MolinaHealthcare.com	Lorie Johnson 757-350-5570 Lorie.Johnson@MolinaHealthcare.com	Lorie Johnson 757-350-5570 Lorie.Johnson@MolinaHealthcare.com
Escalation Contact	Pam Aldridge 804-664-2589 Pamela.aldridge@molinahealthcare.com	Pam Aldridge 804-664-2589 Pamela.aldridge@molinahealthcare.com	Pam Aldridge 804-664-2589 Pamela.aldridge@molinahealthcare.com
DD Waivers Residential Providers	Roanoke/Alleghany	Southwest	Northern/Winchester
Care Coordination	Lorie Johnson 757-350-5570 Lorie.Johnson@MolinaHealthcare.com	Lorie Johnson 757-350-5570 Lorie.Johnson@MolinaHealthcare.com	Lorie Johnson 757-350-5570 Lorie.Johnson@MolinaHealthcare.com
Escalation Contact	Pam Aldridge 804-664-2589 Pamela.aldridge@molinahealthcare.com	Pam Aldridge 804-664-2589 Pamela.aldridge@molinahealthcare.com	Pam Aldridge 804-664-2589 Pamela.aldridge@molinahealthcare.com

MCO Directory by Region: Molina - Updated 04/15/2024

Health Plan Payor ID: MCC02

ARTS	Tidewater	Central	Charlottesville/Western
Contracting	Geneva Everett 804-258-2754 Provider Contracts Manager Geneva.Everett@MolinaHealthCare.Com	Geneva Everett 804-258-2754 Provider Contracts Manager Geneva.Everett@MolinaHealthCare.Com	Geneva Everett 804-258-2754 Provider Contracts Manager Geneva.Everett@MolinaHealthCare.Com
Credentialing	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com
Authorizations	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator
Claims	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com
Care Coordination	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com
ARTS	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Geneva Everett 804-258-2754 Provider Contracts Manager Geneva.Everett@MolinaHealthCare.Com	Geneva Everett 804-258-2754 Provider Contracts Manager Geneva.Everett@MolinaHealthCare.Com	Geneva Everett 804-258-2754 Provider Contracts Manager Geneva.Everett@MolinaHealthCare.Com
Credentialing	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com
Authorizations	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator
Claims	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson 804-221-6148 Provider Relations Manager BH Kimberly.Hudson@MolinaHealthCare.Com
Care Coordination	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com

MCO Directory by Region: Molina - Updated 04/15/2024

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Behavioral Health Services	Tidewater	Central	Charlottesville/Western
Contracting	Geneva Everett Provider Contracts Manager 804-258-2754 Geneva.Everett@MolinaHealthCare.Com	Geneva Everett Provider Contracts Manager 804-258-2754 Geneva.Everett@MolinaHealthCare.Com	Geneva Everett Provider Contracts Manager 804-258-2754 Geneva.Everett@MolinaHealthCare.Com
Credentialing	Kimberly Hudson Provider Relations Manager BH 804-221-6148 Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson Provider Relations Manager BH 804-221-6148 Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson Provider Relations Manager BH 804-221-6148 Kimberly.Hudson@MolinaHealthCare.Com
Authorizations	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator
Claims	Kimberly Hudson Provider Relations Manager BH 804-221-6148 Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson Provider Relations Manager BH 804-221-6148 Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson Provider Relations Manager BH 804-221-6148 Kimberly.Hudson@MolinaHealthCare.Com
Care Coordination	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com

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Behavioral Health Services	Roanoke/Alleghany	Southwest	Northern/Winchester
Contracting	Geneva Everett Provider Contracts Manager 804-258-2754 Geneva.Everett@MolinaHealthCare.Com	Geneva Everett Provider Contracts Manager 804-258-2754 Geneva.Everett@MolinaHealthCare.Com	Geneva Everett Provider Contracts Manager 804-258-2754 Geneva.Everett@MolinaHealthCare.Com
Credentialing	Kimberly Hudson Provider Relations Manager BH 804-221-6148 Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson Provider Relations Manager BH 804-221-6148 Kimberly.Hudson@MolinaHealthCare.Com	Kimberly Hudson Provider Relations Manager BH 804-221-6148 Kimberly.Hudson@MolinaHealthCare.Com
Authorizations	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator	Ron Lucas 562-980-3990 Ron.Lucas@molinahealthcare.com Escalation: Provider Rep Or Care Coordinator
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Care Coordination	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com	Theodora Appiah-Acheampong 804-217-4843 Theodora.Appiah-Acheampong@molinahealthcare.com