

Brain Injury Services

Targeted Case Management



Information Sheet for Providers

<p>What is Brain Injury Services Targeted Case Management (BIS TCM)?</p>	<p>BIS TCM are state plan case management services for Medicaid eligible individuals living in the community, age 18 years or older, who have a physician-documented diagnosis of traumatic brain injury (TBI); and who have severe functional limitations due to their TBI as indicated by the Mayo Portland Adaptability Inventory (MPAI-4) assessment. Individuals residing in an inpatient facility may qualify for BIS TCM if being discharged to community within 6 months.</p>
<p>What are the case manager's responsibilities as part of the BIS TCM?</p>	<ul style="list-style-type: none"> • Obtain client history. • Develop individualized service plan (ISP). • Assist in developing, locating, obtaining, or scheduling of needed medical and support services. • Periodically monitor the care that the individual is receiving. • Revise and update the ISP as needed. • Complete and update in ISP a minimum of one BIS TCM activity each month and at least one face-to-face contact with the individual at least every 90 calendar days.
<p>What are the required provider/agency qualifications and requirements for becoming a BIS TCM provider?</p>	<ul style="list-style-type: none"> • Be accredited by Commission on Accreditation of Rehabilitation Facilities (CARF). • Guarantee individuals' access to 24-hour emergency services. • Demonstrate ability to serve individuals in need of comprehensive services regardless of the individual's ability to pay or eligibility for reimbursement. • Have administrative and financial management capacity to meet state and federal requirements. • Have ability to document and maintain individual case records in accordance with state and federal requirements.
<p>What are the required case manager qualifications for providing the BIS TCM?</p>	<ul style="list-style-type: none"> • Have a bachelor's degree from an accredited college or university, or be a registered nurse (RN). • Be a Qualified Brian Injury Support Provider (QBISP) or Certified Brian Injury Specialist (CBIS).
<p>What are the billing codes and reimbursement rates for BIS TCM?</p>	<p>Billing Codes: The following codes are billed as a monthly unit as authorized by the MCO or FFS vendors:</p> <ul style="list-style-type: none"> • S0280 = Assessment for BIS TCM services • S0281 = BIS TCM services <p>Reimbursement rate for one unit of each of S0280 and S0281 is \$380.56</p>

Please see flip side of this sheet for additional information

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Information Sheet for Providers (continued)

Managed Care Organizations and other Program Information	
To be reimbursed for services provided through Fee-for-service and managed care, enrolled individuals and providers must follow their contracts with the respective managed care organizations and DMAS.	
Provider Enrollment	In-State: 804-270-5105 Out of State Toll Free: 888-829-5373 Email: VAMedicaidProviderEnrollment@gainwelltechnologies.com
Provider HELPLINE Monday–Friday 8:00 a.m.-5:00 p.m. For provider use only. Have Medicaid Provider ID Number available.	1-804-786-6273 1-800-552-8627
Aetna Better Health of Virginia	www.aetnabetterhealth.com/Virginia 1-855-270-2365
Anthem HealthKeepers Plus	www.anthem.com/vamedicaid 1-833-207-3120
Molina Complete Care	1-800-424-4518 (M4)
Optima Family Care	www.optimahealth.com/medicaid 1-800-643-2273
United Healthcare	www.Uhccommunityplan.com/VA www.myuhc.com/communityplan 1-844-284-0149
Where can additional information about BIS TCM be found?	For additional information about BIS TCM, please visit: https://dmas.virginia.gov/for-providers/long-term-care/programs-and-initiatives/brain-injury-services/