



(continuación de ejemplos de tarjetas de identificación de las MCO)



OPTIMA COMMUNITY CARE

Member Name: <Member Name>
 Member Number: <XXXXXXXX*XX> RxBIN: 003858
 Group Number: <XXX> RxPCN: MA
 Medicaid #: <XXXXXXXXXXXX> RxGRP: OHPMDCD
 PCP Name: <PCP Name>
 PCP Number: <XXX-XXX-XXXX>
 DOB: <XX-XX-XXXX>
 Member Effective Date: <MM/DD/YY>



Detailed benefit information at optimahealth.com and our mobile app

Pre-Authorization may be required for: hospitalization, outpatient surgery, therapies, advanced imaging, DME, home health, skilled nursing, acute rehab, or prosthetics.
IN CASE OF AN EMERGENCY: Call 911 or go to the nearest emergency room. Always call your Primary Care Physician for non-emergent care.

Member Services: <i>(Hearing Impaired/Virginia Relay: 711)</i>	1-800-881-2166
Behavioral Health/ARTS Crisis Line:	1-888-946-1168
Transportation:	1-877-892-3986
Provider Services: <i>(Including Pre-Authorization)</i>	1-888-946-1167
24/7 Nurse Advice Line:	1-800-394-2237
Pharmacist Help Desk: <i>(Including Pre-Authorization)</i>	1-844-604-9165
Dental:	1-888-912-3456

Medical Claims P.O. Box 5028 Troy, MI 48007-5028	Behavioral Health Claims P.O. Box 1440 Troy, MI 48099-1440	Optima Health P.O. Box 66189 Virginia Beach, VA 23466
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*Las personas que estaban afiliadas a Virginia Premier tienen tarjetas de identificación de Optima Health con el número de grupo: VP.


 Health Plan (80840) 911-87726-04


CardinalCare
 Virginia's Medicaid Program

Member ID: 001500001 Group Number: VACCCP

Member:
 NEW M ENGLISH
 Medicaid ID: 9999999991
 PCP Name: DOUGLAS GETWELL
 PCP Phone: (717)851-6816

OPTUMRX

Rx Bin: 610494
 Rx GRP: ACUVA
 Rx PCN: 4900

Payer ID: 87726

0501 UnitedHealthcare Community Plan
 Administered by UnitedHealthcare Insurance Company

In case of emergency call 911 or go to nearest emergency room. Printed: 07/14/22

This card does not guarantee coverage. To verify benefits or to find a provider, visit the website myUHC.com/CommunityPlan or call. Member Customer Service Hours 8:00 am-8:00 pm local time.

Member Services/Behavioral: 844-752-9434	TTY 711
Dental: 888-912-3456	TTY 711
NurseLine: 800-842-3014	TTY 711
Transportation: 833-215-3884	TTY 711

For Providers: UHCprovider.com 844-284-0146
 Claims: PO Box 5270, Kingston, NY, 12402-5270
 Preauthorization: 844-284-0146

Pharmacy Claims: OptumRX, PO Box 650334, Dallas, TX 75265-0334
 For Pharmacists: 1-855-873-3493

Las nuevas tarjetas de Atención Administrada de las MCO de FAMIS de Cardinal Care (que aparecen a continuación) reemplazan las TARJETAS DE IDENTIFICACIÓN DE LAS MCO DE FAMIS.



Aetna Better Health® of Virginia

Name

Medicaid/Member ID # **DOB** **Sex**

Language

PCP

PCP Phone **Effective Date**

RxBIN: 610591 RxPCN: ADV RxGROUP: RX8837

Pharmacist Use Only: 1-855-270-2365



AetnaBetterHealth.com/Virginia

THIS CARD IS NOT A GUARANTEE OF ELIGIBILITY, ENROLLMENT OR PAYMENT. VACARFA-1

In case of an emergency go to the nearest emergency room or call 911.

Important numbers for members

Member Services **1-800-279-1878 (TTY 711)**
Behavioral Health and Substance Use Hotline **1-800-279-1878**
24 Hour Nurse Line **1-800-279-1878**
Dental **1-888-912-3456**


Important numbers for providers

Eligibility/Preauthorization: **1-800-279-1878**
Radiology Preauthorization: **1-888-693-3211**


Submit claims to
Aetna Better Health of Virginia
PO Box 982974
El Paso, TX 79998-2974
EDI Payer 128VA

Submit grievances and appeals to
Aetna Better Health of Virginia
P.O. Box 81139
5801 Postal Road
Cleveland, OH 44181

VACARFA-2



FAMIS



JOHN Q SAMPLE

Member ID
123456789

PCP Name
PCP Phone
FAMIS ID

Group Number	HKP00200	PCP/Specialist	\$0/\$0
BC/BS Plan	923	Outpatient	\$0
RxBIN:	020107	Inpatient	\$0
RxPCN:	FM	Emergency	\$0
RxGRP:	WQWA	Rx	\$0/\$0

VA23 1/23



anthem.com/vamedicaid

Member Services: **800-901-0020**
Provider Services: **800-901-0020**
TTY: **711**
24/7 NurseLine: **800-901-0020**
Behavioral Health Crisis Line: **844-429-9620**
Authorization: **800-901-0020**
Dental*: **888-912-3456**
Pharmacy Member Services: **833-207-3120**
Help for Pharmacists: **833-253-4452**



*Department of Medical Assistance Services program

HealthKeepers, Inc.
P.O. Box 27401
Mail Drop VA2002-N500
Richmond, VA 23279

HealthKeepers, Inc. is an independent licensee of the Blue Cross and Blue Shield Association.
Anthem is a registered trademark of Anthem Insurance Companies, Inc. FAMIS is a program of the Commonwealth administered by DMAS in partnership with HealthKeepers, Inc.

Claims Filing Address: Contractor ID
Post Office Box 27401 0047003253
Richmond, VA 23279

VA23 1/23

Medicaid

Member name: XXXXXXXX
Program name: FAMIS
Preferred language: English
Medicaid ID #: 123456789
Subscriber ID #: 123456789
Effective date: xx/xx/xxxx

Pharmacy
RxBIN: BIN number
RxPCN: RXPCN
RxGRP: RXGroup

In case of emergency, go to the nearest emergency room or call 911

Member numbers
Call (800) 424-4518 (TTY/TDD: 711) for information about your benefits which may include:

24/7 Pharmacy Help Line	Provider Services
Behavioral Health Crisis	Rx Prior Authorization
Care Coordination	Member Services

Dental: (888) 912-3456
24/7 Nurse Advice Line: (833) 514-1809


Providers/Hospitals:
For prior authorization, claims, eligibility, and general information, please call Member Services (see above).

Submit claims to:
Medical/Hospital: Molina Healthcare PO Box 22637, Long Beach, CA 90801
Pharmacy: Molina Healthcare 7050 Union Park Center, Suite 200 Midvale, UT 84047

General mailing address:
Molina Healthcare 3829 Gaskins Road Richmond, VA 23233

MolinaHealthcare.com


(continuación de ejemplos de tarjetas de identificación de las MCO DE FAMIS)



OPTIMA COMMUNITY CARE

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 Group Number: <XXX>
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RxBIN: 003858
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Health Plan (80840) 911-87726-04



Member ID: 001500013 Group Number: VAMDN

Member:
 NEW M ENGLISH
 Medicaid ID: 9999999995
 PCP Name: DOUGLAS GETWELL
 PCP Phone: (717)851-6816

Payer ID: 87726



Rx Bin: 610494
 Rx GRP: ACUVA
 Rx PCN: 4900

No Copays

0501 UnitedHealthcare Community Plan of Virginia - FAMIS
 Administered by UnitedHealthcare of the Mid-Atlantic, Inc.

In an emergency go to nearest emergency room or call 911. Printed: 07/14/22

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