

Forum on Language and Disability Access

Best Practices for Providing Language Assistance Services

Meeting Agenda

Date: Tuesday, May 15th, 2023 (1pm-3pm)

Virtual Platform

In-Person

Access Link for Event	Phone Bridge for Audio ONLY	Access Code for Audio ONLY
Event Registration Link	+1 434-230-0065,,569542381# United States, Lynchburg Phone Conference ID: 569 542 381#	Meeting ID: 218 400 975 771 Passcode: QgFz2b

Approximate Time

1:00 P.M. – 1:05 P.M.

1:05 P.M. – 1:10 P.M.

1:10 P.M. – 1:15 P.M.

1:15 P.M. – 1:30 P.M.

1:30 P.M. – 2:45 P.M.

2:45 P.M. – 2:55 P.M.

2:55 P.M. – 3:00 P.M.

Activity

Welcome and Introductions

Opening Keynote

Virginia Medicaid News and Updates

Presentation - *Language Assistance Services: Examples, Requirements and Importance*. By Montserrat Serra, DMAS Civil Rights Coordinator

Panel Discussion – *Tips for Ensuring Language Assistance Services*

- Disability Law Center
- Enroll VA & Central VA Legal Aid
- VCU Hospitals
- VA Department for the Blind and Vision Impaired

Q&A and Public Comments

Closing

NOTE: We strive to host inclusive, accessible events that enable all individuals to engage and participate fully. Automatic live transcription will be available during the event. For inquiries about accessibility for persons with disabilities, and limited English proficiency, please notify the DMAS Civil Rights Coordinator at civilrightscoordinator@dmas.virginia.gov, or at (804) 482-7269, at least five (5) business days prior to the meeting to make arrangements.

Meeting Contact for Questions: civilrightscoordinator@dmas.virginia.gov