

MCO Resolution Panel

May 12, 2022



**PROJECT
BRAVO**



ARTS
*Addiction and Recovery
Treatment Services*

You may use the CHAT Function to ask questions.

MCO Resolution Panel Agenda

May 12, 2022

Items	Lead Staff	Time
➤ Welcome and Introductions	Oketa Winn Behavioral Health Program Supervisor, DMAS	10:00-10:05am
➤ Review MCO Resolutions Issues Log	Oketa Winn Behavioral Health Program Supervisor, DMAS	10:05-10:10am
➤ Project BRAVO Update <ul style="list-style-type: none">➤ Update on Mental Health Services Manual➤ Utilization/Dashboard Update	Laura Reed Behavioral Health Senior Program Advisor, DMAS	10:10-10:15am
➤ Project BRAVO Update <ul style="list-style-type: none">➤ Summary of Issues DMAS is tracking	Stefanie Pollay Mental Health Program Specialist, DMAS	10:15-10:30am
➤ Stakeholder Questions/Comments	Oketa Winn Behavioral Health Program Supervisor, DMAS	10:30-10:45am
➤ Conclusion and Next Steps	Alyssa Ward, Behavioral Health Division Director, DMAS	10:45-11:00am

Project BRAVO Global Issues Update

MST/FFT Credentialing

- This issue has been resolved.

ABA service authorizations and claim denials

- Optima and Virginia Premier and Molina still working on solutions, target date for completion is the end of March.

GT Modifier claim denials

- Health plans are working on updating their systems, and will reprocess these claims.

BRAVO services are not easily found on health plan provider/services search page

- Health plans working on solutions to this issue.
- Optima and Aetna's search is live.

Claims data and incorrect modifiers

- Health Plans allowing incorrect modifiers to be billed and claims paid
- Providers billing with incorrect modifiers.
- Met with each MCO individually and reviewed modifiers and have educated us on their plan to use correct modifiers

Adding additional ABA Place of Service codes

- Added POS 03 to specific codes- 97151, 97155, 97156 and POS 99 for all ABA codes.